



# NewGrange

TRAINING & SERVICES LTD

Better People, Better Business®



## 8D Problem Solving Course

**A one day in-house training course that has been structured to give delegates a strategic understanding of the principles and use of 8D problem solving in the context of requirements for ISO/TS 16949: 2009.**

### Course Objectives

*At the end of this practical course, delegates will understand:*

- ✓ Basic 8D terminology
- ✓ Each of the 8 disciplines
- ✓ How to complete an 8D Report
- ✓ What tools and techniques to apply

**Course Location:** On-Site at your premises

**Course Duration:** One Full Day, 9.30am - 4.30pm (dates to suit you)

**No. of Delegates:** 10 delegates max

### Who should attend?

As the 8D problem solving techniques can form an integral part of APQP activities and become a core business improvement tool, this course will benefit:

- \* Senior Managers with responsibility for sales, design, technical, production and quality
- \* Senior and line management who are responsible for creating and or implementing ISO/TS16949:2009 requirements
- \* Engineers and technicians who can apply 8D problem solving techniques

### Course Content:

- The 8D concept
- Benefits of 8D techniques
- Applying 8D techniques
- Applying 8D principles
- Utilising 8D solutions
- Links with Product Realisation and APQP
- 8D investigative analysis
- Effective use of problem solving
- Adapting concepts for everyday activities

### Delegates Receive:

Course Notes, Materials & Certificate of Training

Tel: +44(0) 1562 632143

Fax: +44(0) 1562 632584

email: [info@newgrangetraining.co.uk](mailto:info@newgrangetraining.co.uk)

[www.newgrangetraining.co.uk](http://www.newgrangetraining.co.uk)